

GRI CONTENT INDEX

2023



Driven by social impact

General disclosures

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
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2-3	Reporting period, frequency and contact point	7.1 Reporting principles Backcover				
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2-6	Activities, value chain and other business relationships	1.1 Our Road to impact				
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2-9	Governance structure and composition	4.1 Corporate Structure 6.2 Composition of the Supervisory Board and Committees				
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2-11	Chair of the highest governance body	6.2 Composition of the supervisory Board and Committees				
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2-15	Conflicts of interest	6 Report of the Supervisory Board				
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2-19	Remuneration policies	3.1 Employees 8 Consolidated Financial Statements				

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
2-20	Process to determine remuneration	3.1 Employees				
2-21	Annual total compensation ratio	3.1 Employees				
2-22	Statement on sustainable development strategy	1.1 Our road to impact				
2-23	Policy commitments	3.3 Compliance 7.1 Reporting principles				
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2-26	Mechanisms for seeking advice and raising concerns	3.3 Compliance				
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2-28	Membership associations	4.1 Governance				
2-29	Approach to stakeholder engagement	1.1 Our road to impact				
2-30	Collective bargaining agreements	3.1 Employees				

Material topics

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-1	Process to determine material topics	1.1 Our road to impact				
3-2	List of material topics	1.1 Our road to impact				

Market Leader in the public sector

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	Lending scoring percentage	1.1 Our road to impact				
Own indicator	Funding costs lower than or equal to our peers	1.1 Our road to impact				

Sustainability embedded in business operations

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	Progress on comprehensive sustainability policy	1.1 Our road to impact				

Client Partnership and SDG impact

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
305-1	Direct (Scope 1) GHG	3.2 CO ₂ emissions from business operations 7.1 Reporting principles				
305-2	Energy indirect (Scope 2) GHG emissions	1.1 Our road to impact 3.2 CO ₂ emissions from business operations 7.1 Reporting principles				
305-3	Other indirect (Scope 3) GHG emissions	1.1 Our road to impact 3.2 CO ₂ emissions from business operations 7.1 Reporting principles				
305-4	GHG emissions intensity	3.2 CO ₂ emissions from business operations 7.3 CO ₂ emissions associated with the loan portfolio				
305-5	Reduction of GHG emissions	1.1 Our road to impact 3.2 CO ₂ emissions from business operations 7.3 CO ₂ emissions associated with the loan portfolio				
305-6	Emissions of ozone-depleting substances (ODS)					Not applicable
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions					Not applicabe

Law and regulation

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	% CDDs completed on time	1.1 Our road to impact				

Data quality and security

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	Process (delivery reliability of IT development)	1.1 Our road to impact		GRI 3-3e III	Information unavailable/incomplete	The data necessary to measure this KPI has not been recorded adequately and reliably for the period 2023
Own indicator	Change (new data fields under governance)	1.1 Our road to impact				
Own indicator	Run (number of data platform incidents)	1.1 Our road to impact				

Efficient organisation

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	Management of processes within risk appetite	1.1 Our road to impact				

Attracting and retaining talent

GRI	Disclosure	Location (annual report)	Location (website)	Requirement(s) omitted	Reason	Explanation
3-3	Management of material topics	1.1 Our road to impact				
Own indicator	Time to hire	1.1 Our road to impact				
Own indicator	Regretted Loss	1.1 Our road to impact				



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